CLARIFICATIONS No: 1
to the
TENDER DOSSIER

Publication Reference **:** SIHHAT/2019/SUP/INT/14
Subject **:** Supply of Ambulances for Emergency Health Services
Location **:** Turkey/EU

CN: Contract Notice
TD: Tender Dossier
DOC: Document
ART: Article
ITT: c4b_itt_en [Instructions to Tenderers]*
DC: Draft Contract
TS: c4f_annexiitechspeciiitechoffer_en [Annex II + III: Technical Specifications + Technical Offer]*
GR: General Requirements
PC: Particular Conditions
BB: c4g_annexivfinoffer_en [Budget Breakdown]*
SC: c4d_specialconditions_en [Special Conditions]*
PG: c4h_perfguarantee_en [Performance Guarantee]
TG: c4n_tenderguarantee_en [Tender Guarantee]
App B: Appendix B - Statement for Offered Products
App C: Appendix C - Warranty, Spare Parts & Authorized Service Commitment
App D: Appendix D - Quality & Standards Documents
App E: Appendix E - PTS Registry List
App F: Appendix F - Quality & Standards Documents
App G: Appendix G - Quality & Standards Documents
App H: Appendix H - Written Notification
App I: Appendix I - Submission Form
* *In-parenthesis parts show the title inside the documents.*
Further to the requests received from the tenderers, the following clarifications are provided

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
1	**CN**	**16.1) a. (p. 3)**	The average annual turnover of the tenderer in the last three years must be equal or exceed the 25% of tenderer's financial offer.	When the tender documents are examined, it's seen that there are several factors which increase costs of offers. As a result of this situation, it's thought that this makes tenderers offer for 3 lots at the same time difficult. Because of this reason, in order to be increased competition at the tender, we ask to be changed that the Article 16.1)a. of Contract Notice as "The average annual turnover of the tenderer in the last three years must be equal or exceed the 15% of tenderer's financial offer". We submit this request for your approval and appropriation.	Considering the volume of the tender and the risk assessment of the Contracting Authority, the existing requirement assessed to be sufficient.
2	**ITT**	**10.2 (p. 5)**	All tenders must be submitted in one original, marked 'original', and three (in view of environmental considerations, as few copies as possible should be requested, with double side printing, degradable material for folders, presentation, etc.) copies signed in the same way as the original and marked 'copy'.	Should we prepare a tender dossier for each lot or one tender dossier for all lots? If we prepare one tender dossier for all lots, is it ok if we put just one original/copy of a certificate which is the same for all lots, such as "a test certificate, a company certificate, a product brochure, etc."	Please follow the "Instructions to the Tenderers".
3	**TS GR PC**	**3.8.1 (p. 3)**	It is mandatory that the products offered are registered in the National Information Bank of Medicine and Medical Device as	When should we submit documents showing that the products are approved, in the tender file or before contract signature?	A document showing that the products are approved (NDB printout) shall be added in to the

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			of the date of the tender in accordance with the provisions dated 02.06.2017 and numbered E.1967 from Republic of Turkey Ministry of Health Treatment Services General Directorate; and the products to be purchased must be approved by Republic of Turkey Ministry of Health in PTS. A document showing that the products are approved (NDB printout) shall be added into the tender file or it shall be asked before contract signature.		tender file or it shall be asked before contract signature. Please also see the Corrigendum No: 1 to the Tender Dossier.
4	**TS**	**3.5.8 (p. 15)**	In addition to the long lamp, 2 units of LED spotlights shall be installed, on the ceiling at the level of incubator stretcher, in a way to enlighten the entire stretcher	Should we read this item as below: In addition to the long lamp, 2 units of LED spotlights shall be installed, on the ceiling at the level stretcher, in a way to enlighten the entire stretcher	Please see the Corrigendum No: 1 to the Tender Dossier.
5	**TS**	**5.3 (p. 24)**	Radio Communication Devices and all sub-clause	Only compatible device will be manufactured by ASELSAN in Turkey. We contacted ASELSAN for availability, but they stated that earliest delivery time will be 8 months for this device. We need clarification for delivery time in this case.	The item remains unchanged considering the needs of the Contracting Authority.
6	**TS**	**8.1.2 (p. 36)**	Valves of oxygen tubes shall conform to TS EN ISO 10297 standard or approved by an equivalent international institute.	Should we provide TS EN ISO 10297 certificate, or an equivalent international institute certificate also will be accepted?	Please follow the Item 8.1.2. Please also see the Corrigendum No: 1 to the Tender Dossier.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
7	**TS**	**15.4 (p. 45)**	Laryngoscope set	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	The item remains unchanged considering the needs of the Contracting Authority.
8	**TS**	**15.10 (p. 46)**	Safety Tip Injector and all sub-clause	We couldn't find Safety Tip Syringe/ Syringe Turkey origin or EU origin which meet relevant articles of the technical specifications according to our searching. Therefore, we request that removed these products from the specifications and related documents or removed from the rule of origin.	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.
9	**TS**	**15.10.1 (p. 46)**	Disposable injectors with safety tip cover in sizes of 3, 5, 10 ml shall be provided 2 pcs of each	1. We already checked all European and Turkish market, but we could not find injectors with EU or Turkish origin. 2. Is it possible to change syringe sizes as 3, 5, 10 cc in items 23.6.1 and 16.6.1?	Please see the answer to clarification number 8 above.
10	**TS**	**15.10.1 (p. 46)**	Disposable injectors with safety tip cover in sizes of 3, 5, 10 ml shall be provided 2 pcs of each	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to	Please see the answer to clarification number 8 above.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
				remove these items or change origin requirements?	
11	**TS**	**23.5 (p. 56)**	Butterfly IV Set and all sub-clause	We couldn't find Butterfly IV Set Turkey origin or EU origin which meet relevant articles of the technical specifications according to our searching. Therefore, we request that removed these products from the specifications and related documents or removed from the rule of origin.	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.
12	**TS**	**23.5 (p. 56)**	Butterfly IV Set and all sub-clause	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	Please see the answer to clarification number 11 above.
13	**TS**	**23.6 (p. 56)**	Safety Tip Syringe and all sub-clause	We couldn't find Safety Tip Syringe/ Syringe Turkey origin or EU origin which meet relevant articles of the technical specifications according to our searching. Therefore, we request that removed these products from the specifications and related documents or removed from the rule of origin.	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.
14	**TS**	**23.6.1 (p. 56)**	Five pieces of each disposable safety tipped syringes (2, 5, 10 cc) shall be provided	1. We already checked all European and Turkish market, but we could not find injectors with EU or Turkish origin.	Please see the answer to clarification number 13 above.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
				2. Is it possible to change syringe sizes as 3, 5, 10 cc in items 23.6.1 and 16.6.1?	
15	**TS**	**23.10 (p. 57)**	Gloves and all sub-clause	Due to Corona Virus epidemic, Glove production and supply ad limited at the global market because of excess demand. European countries have banned the export of glove products. There is no glove in Turkey origin. Due to the global crisis, we cannot supply the related product Whether we can supply during the tender process is not certain. For this reason, we request that the related product be removed from the specifications and related documents or removed from the rule of origin.	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.
16	**TS**	**23.10.1 (p. 57)**	5 pieces of vinyl, sterile gloves (1 set of small, 2 sets of medium, 2 sets of large) and 100 pairs of non-sterile powder-free gloves (medium) shall be provided.	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	Please see the answer to clarification number 15 above.
17	**TS**	**24.7.1 (p. 59)**	Made of smooth plastic, disposable, 100 pcs abeslang and 1 pc jaw opener (1 set)	It is not possible to find plastic one, can we provide wood one?	Please see the Corrigendum No: 1 to the Tender Dossier.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
18	**TS**	**24.8.1 (p. 59)**	Foley Catheter 8, 12, 16, 18 F (one piece for each)	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	Please see the Corrigendum No: 1 to the Tender Dossier.
19	**TS**	**24.11 (p. 59)**	Thermometer and all sub-clause	We are facing difficulty to find this product with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove this item or change origin requirements?	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.
20	**TS**	**24.11 (p. 59)**	Thermometer and all sub-clause	The reason of the new type of coronavirus (Kovid-19) problem that has become a global problem, thermometer product (neither comply with the rule of origin nor without rule of origin) cannot be supplied from global market Even if the products are not supplied for sample ambulances, it still remains unclear whether it can be supplied after tender process. Due to the difficulties in supplying, distributors and manufacturer companies do not give their documents to be put in the tender file. Due to the problem of	Please see the answer to clarification number 19 above.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
				thermometer product supply, the purchase of ambulance tender is put at risk. Therefore, we request that thermometer products shall be removed from Annex II + III: Technical Specifications + Technical Offer and related documents for Lot 1.	
21	**TS**	**25.5 (p. 61)**	Glove and all sub-clause	Due to Corona Virus epidemic, Glove production and supply ad limited at the global market because of excess demand. European countries have banned the export of glove products. There is no glove in Turkey origin. Due to the global crisis, we cannot supply the related product Whether we can supply during the tender process is not certain. For this reason, we request that the related product be removed from the specifications and related documents or removed from the rule of origin.	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.
22	**TS**	**25.5.1 (p. 61)**	1 pair sterile, medium size	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	Please see the answer to clarification number 21 above.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
23	**TS**	**3.5.8 (p. 81)**	In addition to the long lamp, 2 units of LED spotlights shall be installed, on the ceiling at the level of incubator stretcher, in a way to enlighten the entire stretcher	Should we read this item as below: In addition to the long lamp, 2 units of LED spotlights shall be installed, on the ceiling at the level stretcher, in a way to enlighten the entire stretcher	Please see the Corrigendum No: 1 to the Tender Dossier.
24	**TS**	**5.3 (p. 91)**	Radio Communication Devices and all sub-clause	Only compatible device will be manufactured by ASELSAN in Turkey. We contacted ASELSAN for availability, but they stated that earliest delivery time will be 8 months for this device. We need clarification for delivery time in this case.	The item remains unchanged considering the needs of the Contracting Authority.
25	**TS**	**8.1.2 (p. 102)**	Valves of oxygen tubes shall conform to TS EN ISO 10297 standard or approved by an equivalent international institute.	Should we provide TS EN ISO 10297 certificate, or an equivalent international institute certificate also will be accepted?	Please see the Corrigendum No: 1 to the Tender Dossier.
26	**TS**	**15.4 (p. 111)**	Laryngoscope set	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	The item remains unchanged considering the needs of the Contracting Authority.
27	**TS**	**15.10 (p. 113)**	Safety Tip Injector and all sub-clause	We couldn't find Safety Tip Syringe/ Syringe Turkey origin or EU origin which meet relevant articles of the technical specifications according to our searching.	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
				Therefore, we request that removed these products from the specifications and related documents or removed from the rule of origin.	
28	**TS**	**15.10.1 (p. 113)**	Disposable injectors with safety tip cover in sizes of 3, 5, 10 ml shall be provided 2 pcs of each	1. We already checked all European and Turkish market, but we could not find injectors with EU or Turkish origin. 2. Is it possible to change syringe sizes as 3, 5, 10 cc in items 23.6.1 and 16.6.1?	Please see the answer to clarification number 27 above.
29	**TS**	**15.10.1 (p. 113)**	Disposable injectors with safety tip cover in sizes of 3, 5, 10 ml shall be provided 2 pcs of each	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	Please see the answer to clarification number 27 above.
30	**TS**	**23.5 (p. 123)**	Butterfly IV Set and all sub-clause	We couldn't find Butterfly IV Set Turkey origin or EU origin which meet relevant articles of the technical specifications according to our searching. Therefore, we request that removed these products from the specifications and related documents or removed from the rule of origin.	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.
31	**TS**	**23.5 (p. 123)**	Butterfly IV Set and all sub-clause	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide	Please see the answer to clarification number 30 above.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
				price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	
32	**TS**	**23.6 (p. 123)**	Safety Tip Syringe and all sub-clause	We couldn't find Safety Tip Syringe/ Syringe Turkey origin or EU origin which meet relevant articles of the technical specifications according to our searching. Therefore, we request that removed these products from the specifications and related documents or removed from the rule of origin.	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.
33	**TS**	**23.6.1 (p. 123)**	Five pieces of each disposable safety tipped syringes (2, 5, 10 cc) shall be provided	1. We already checked all European and Turkish market, but we could not find injectors with EU or Turkish origin. 2. Is it possible to change syringe sizes as 3, 5, 10 cc in items 23.6.1 and 16.6.1?	Please see the answer to clarification number 32 above.
34	**TS**	**23.10 (p. 124)**	Gloves and all sub-clause	Due to Corona Virus epidemic, Glove production and supply ad limited at the global market because of excess demand. European countries have banned the export of glove products. There is no glove in Turkey origin. Due to the global crisis, we cannot supply the related product Whether we can supply during the tender process is not certain. For this reason, we request that the related product be removed from the specifications	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
				and related documents or removed from the rule of origin.	
35	**TS**	**23.10.1 (p. 124)**	5 pieces of vinyl, sterile gloves (1 set of small, 2 sets of medium, 2 sets of large) and 100 pairs of non-sterile powder-free gloves (medium) shall be provided.	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	Please see the answer to clarification number 34 above.
36	**TS**	**24.7.1 (p. 126)**	Made of smooth plastic, disposable, 100 pcs abeslang and 1 pc jaw opener (1 set)	It is not possible to find plastic one, can we provide wood one?	Please see the Corrigendum No: 1 to the Tender Dossier.
37	**TS**	**24.8.1 (p. 126)**	Foley Catheter 8, 12, 16, 18 F (one piece for each)	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	Please see the Corrigendum No: 1 to the Tender Dossier.
38	**TS**	**24.11 (p. 126)**	Thermometer and all sub-clause	We are facing difficulty to find this product with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove this item or change origin requirements?	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
39	**TS**	**24.11 (p. 126)**	Thermometer and all sub-clause	The reason of the new type of coronavirus (Kovid-19) problem that has become a global problem, thermometer product (neither comply with the rule of origin nor without rule of origin) cannot be supplied from global market Even if the products are not supplied for sample ambulances, it still remains unclear whether it can be supplied after tender process. Due to the difficulties in supplying, distributors and manufacturer companies do not give their documents to be put in the tender file. Due to the problem of thermometer product supply, the purchase of ambulance tender is put at risk. Therefore, we request that thermometer products shall be removed from Annex II + III: Technical Specifications + Technical Offer and related documents for Lot 2.	Please see the answer to clarification number 38 above.
40	**TS**	**25.5 (p. 128)**	Glove and all sub-clause	Due to Corona Virus epidemic, Glove production and supply ad limited at the global market because of excess demand. European countries have banned the export of glove products. There is no glove in Turkey origin. Due to the global crisis, we cannot supply the related product Whether we can supply during the tender process is not certain.	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
				For this reason, we request that the related product be removed from the specifications and related documents or removed from the rule of origin.	
41	**TS**	**25.5.1 (p. 128)**	1 pair sterile, medium size	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	Please see the answer to clarification number 40 above.
42	**TS**	**5.3 (p. 158)**	Radio Communication Devices and all sub-clause	Only compatible device will be manufactured by ASELSAN in Turkey. We contacted ASELSAN for availability, but they stated that earliest delivery time will be 8 months for this device. We need clarification for delivery time in this case.	The item remains unchanged considering the needs of the Contracting Authority.
43	**TS**	**8.1.2 (p. 170)**	Valves of oxygen tubes shall conform to TS EN ISO 10297 standard or approved by an equivalent international institute.	Should we provide TS EN ISO 10297 certificate, or an equivalent international institute certificate also will be accepted?	Please see the Corrigendum No: 1 to the Tender Dossier.
44	**TS**	**11.4 (p. 177)**	Laryngoscope set	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of	The item remains unchanged considering the needs of the Contracting Authority.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
				coronavirus outbreak. Is it possible to remove these items or change origin requirements?	
45	**TS**	**11.10 (p. 179)**	Safety Tip Injector and all sub-clause	We couldn't find Safety Tip Syringe/ Syringe Turkey origin or EU origin which meet relevant articles of the technical specifications according to our searching. Therefore, we request that removed these products from the specifications and related documents or removed from the rule of origin.	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.
46	**TS**	**11.10.1 (p. 179)**	Disposable injectors with safety tip cover in sizes of 3, 5, 10 ml shall be provided 2 pcs of each	We already checked all European and Turkish market, but we could not find injectors with EU or Turkish origin.	Please see the answer to clarification number 45 above.
47	**TS**	**11.10.1 (p. 179)**	Disposable injectors with safety tip cover in sizes of 3, 5, 10 ml shall be provided 2 pcs of each	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	Please see the answer to clarification number 45 above.
48	**TS**	**11.18 (p. 180)**	Pulse oximeter	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to	The item remains unchanged considering the needs of the Contracting Authority.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
				remove these items or change origin requirements?	
49	**TS**	**16.5 (p. 187)**	Butterfly IV Set and all sub-clause	We couldn't find Butterfly IV Set Turkey origin or EU origin which meet relevant articles of the technical specifications according to our searching. Therefore, we request that removed these products from the specifications and related documents or removed from the rule of origin.	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.
50	**TS**	**16.5 (p. 187)**	Butterfly IV Set and all sub-clause	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	Please see the answer to clarification number 49 above.
51	**TS**	**16.6 (p. 187)**	Safety Tip Syringe and all sub-clause	We couldn't find Safety Tip Syringe/ Syringe Turkey origin or EU origin which meet relevant articles of the technical specifications according to our searching. Therefore, we request that removed these products from the specifications and related documents or removed from the rule of origin.	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.
52	**TS**	**16.6.1 (p. 187)**	Five pieces of each disposable safety tipped syringes (2, 5, 10 cc) shall be provided	1. We already checked all European and Turkish market, but we could not find injectors with EU or Turkish origin.	Please see the answer to clarification number 51 above.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
				2. Is it possible to change syringe sizes as 3, 5, 10 cc in items 23.6.1 and 16.6.1?	
53	**TS**	**16.10 (p. 188)**	Gloves and all sub-clause	Due to Corona Virus epidemic, Glove production and supply ad limited at the global market because of excess demand. European countries have banned the export of glove products. There is no glove in Turkey origin. Due to the global crisis, we cannot supply the related product Whether we can supply during the tender process is not certain. For this reason, we request that the related product be removed from the specifications and related documents or removed from the rule of origin.	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.
54	**TS**	**17.7.1 (p. 190)**	Made of smooth plastic, disposable, 100 pcs abeslang and 1 pc jaw opener (1 set)	It is not possible to find plastic one, can we provide wood one?	Please see the Corrigendum No: 1 to the Tender Dossier.
55	**TS**	**17.8.1 (p. 190)**	Foley Catheter 8, 12, 16, 18 F (one piece for each)	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
56	**TS**	**17.11 (p. 190)**	Thermometer and all sub-clause	We are facing difficulty to find this product with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove this item or change origin requirements?	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.
57	**TS**	**17.11 (p. 190)**	Thermometer and all sub-clause	The reason of the new type of coronavirus (Kovid-19) problem that has become a global problem, thermometer product (neither comply with the rule of origin nor without rule of origin) cannot be supplied from global market Even if the products are not supplied for sample ambulances, it still remains unclear whether it can be supplied after tender process. Due to the difficulties in supplying, distributors and manufacturer companies do not give their documents to be put in the tender file. Due to the problem of thermometer product supply, the purchase of ambulance tender is put at risk. Therefore, we request that thermometer products shall be removed from Annex II + III: Technical Specifications + Technical Offer and related documents for Lot 3.	Please see the answer to clarification number 56 above.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
58	**TS**	**18.5 (p. 192)**	Glove and all sub-clause	Due to Corona Virus epidemic, Glove production and supply ad limited at the global market because of excess demand. European countries have banned the export of glove products. There is no glove in Turkey origin. Due to the global crisis, we cannot supply the related product Whether we can supply during the tender process is not certain. For this reason, we request that the related product be removed from the specifications and related documents or removed from the rule of origin.	The item has been removed from the Technical Specifications. Please also see the Corrigendum No: 1 to the Tender Dossier.
59	**TS**	**18.5.1 (p. 192)**	1 pair sterile, medium size	We are facing difficulty to find these products with compliance to origin requirements. All manufacturers we contacted declaring that they cannot provide price and availability, because of coronavirus outbreak. Is it possible to remove these items or change origin requirements?	Please see the answer to clarification number 58 above.
60	**TS**		Single use and disposables	Since most of the manufacturers are uneager to provide these products, because of high demands from China, is it possible to remove these items from the specifications?	The item remains unchanged considering the needs of the Contracting Authority.
61	**TS**	**7.1.10 (p. 166)**	Temperature of the skin of the baby and intra-cabin temperature values may be followed separately from the digital	Temperature of the skin of the baby and intra-cabin temperature values must be followed separately from the digital	The item remains unchanged considering the needs of the Contracting Authority.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
			indicators of the incubator available on the front panel of the device	indicators of the incubator available on the front panel of the device This is the question/request for eliminating the doubt	
62	**TS**	**7.1.11 (p. 166)**	Temperature adjustments of the cabin shall be able to be made between 23 ºC- 38 ºC at levels of 0.1 ºC	Temperature adjustments of the cabin shall be able to be made between 20 ºC- 39 ºC at levels of 0.1 ºC This is the question/request for better transport incubator	The item remains unchanged considering the needs of the Contracting Authority.
63	**TS**	**7.1.12 (p. 166)**	Charge level of the battery or digital voltage value shall be able to be followed on the device or on the battery or from power input	Charge level of the battery must be followed on the device of front panel with minimum 8 levels LED Bar display. This is the question/request for better transport incubator	The item remains unchanged considering the needs of the Contracting Authority.
64	**TS**	**7.1.15 (p. 166)**	New	Fan Failure (when fan is stopped, fan impeller is not installed after cleaning and fan speed is wrong) This is the question/request for better transport incubator	No such item will be inserted to the technical specifications.
65	**TS**	**7.1.16 (p. 166)**	New	Pulse Oximeter Disposable Probe capable to measure SpHb (1 pc) This is the question/request for better transport incubator	No such item will be inserted to the technical specifications.
66	**TS**	**7.1. (p. 166)**	New	Heater power level must be followed on the device front panel with minimum 8 levels LED Bar display.	No such item will be inserted to the technical specifications.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
				This is the question/request for better transport incubator	
67	**TS**	**7.1. (p. 166)**	New	Device Cabin noise level must be ≤ 46 dBA *This is the question/request for better transport incubator*	No such item will be inserted to the technical specifications.
68	**TS**	**7.1. (p. 166)**	New	Device shall include integrated pulse oximeter (SPO2) with following parameters and features. Oxygen Saturation (SpO2) Pulse rate (Bpm) Total Hemoglobin (SpHb) Perfusion index ratio (PI) with minimum 8 levels LED bar indicator Signal Index Quality with minimum 8 levels LED bar indicator Low and High SpO2 Alarm indicators Low and High Bpm Alarm indicators Low and High SpHb Alarm indicators Above parameters and Alarm indicators must be followed separately from the digital indicators of the incubator available on the front panel of the device. *This is the question/request for better transport incubator*	No such item will be inserted to the technical specifications.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
69	**TS**	**7.2.1**	Ventilator shall have IMV, CPAP and manual ventilation modes. Ventilator shall operate on 220V 50 Hz mains power. Also, electricity connection shall be able to be made to ambulance. The energy resource that the device operates over shall be able to seen by an indicator. (220 Volt AC or 12 Volt DC) Device shall have an in-built compressor system.	Ventilator must have IMV / IPPV, SIPPV, SIMV, CPAP, nCPAP, nIPPV, nHFO, HFO and HFOT modes. The ventilator will operate at 220 V 50 Hz mains power. In addition, ambulance electrical connection can be use. The energy source on which the device operates should be visible with a LED indicator. (220 Volt AC or 12 Volt DC) The device must be support from O2 and Air sources. Compressor systems will not be preferred to eliminate the risk of infection for safety purposes. In addition, devices must have international EN1789 and RTCA DO-160 certificates. Firms will certify and declerate that they comply with these standards.	The item remains unchanged considering the needs of the Contracting Authority.
70	**TS**	**7.2.2**	Device shall obtain oxygen from tube and air from the environment via its in-built compressor, without any need for compressed air source or air tube	Device shall be able to use from medical air and medical oxygen supply or medical air or medical cylinder	The item remains unchanged considering the needs of the Contracting Authority.
71	**TS**	**7.2.3**	Ventilator shall have an in-built battery, and shall have the capacity to operate the device for minimum half an hour.	Device must have internal battery be capable of operating the device for at least three (3) hours.	The item remains unchanged considering the needs of the Contracting Authority.
72	**TS**	**7.2.4**	Device shall have an in-built manometer that may make measurements between -10 and 60 cmH2O, and airway pressure shall be monitored by this manometer.	The device must be electronically controlled. device must have a built-in 12-inch color touch screen, and all adjustments and measurements must be made and monitored on this screen.	The item remains unchanged considering the needs of the Contracting Authority.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
73	**TS**	**7.2.5**	Ventilator shall have in-built humidifying system that is not affected from shocks, that is provided against the risk of accumulation of water in the breathing circuit or water escaping to the lungs of infants due to humidifying system during transport. Humidifying system shall be manufactured by the ventilator manufacturer. Device shall be able to humidify the patient breathe air by heating.	High-level humidifier device that provides 100% humidity will be supplied with the device. The device should not be circuit-dependent. The humidifier should warm the patient's breathing air and moisten it. Humidifier should have automatic and mask modes	The item remains unchanged considering the needs of the Contracting Authority.
74	**TS**	**7.2.5**	Ventilator shall have in-built humidifying system that is not affected from shocks, that is provided against the risk of accumulation of water in the breathing circuit or water escaping to the lungs of infants due to humidifying system during transport. Humidifying system shall be manufactured by the ventilator manufacturer. Device shall be able to humidify the patient breathe air by heating.	Request for change in the article specified in the specification 7.2.5 item (as below) specified in 7.2 incubator ventilator: 7.2.5 Ventilator shall have in-built humidifying system that is not affected from shocks, that is provided against the risk of accumulation of water in the breathing circuit or water escaping to the lungs of infants due to humidifying system during transport. Humidifying system shall be manufactured by the ventilator manufacturer. Device shall be able to humidify the patient breathe air by heating. We request an amendment for the phrase 'Humidifying system shall be manufactured by the ventilator manufacturer', which we have marked in yellow above.	Please see the answer to clarification number 73 above.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
				We request that the said item (yellow marked) be canceled due to the reason stated below. The humidifier device is an independent device of the ventilator. The ventilator manufacturers can also supply this humidifier from any other humidifying system manufacturer. We request that this article be changed so that we can offer the best quality device that complies with the specification, and to ensure full competition conditions.	
75	**TS**	**7.2.6**	Heated breathing circuit may be connected to the ventilator, and respiratory gas may be provided to the patient in constant temperature.	A couple line heated breathing circuit should be connected to the humidifier device of the ventilator and the patient should be able to be given stable temperature breathing gas	The item remains unchanged considering the needs of the Contracting Authority.
76	**TS**	**7.2.7**	Light indicators independent from each other shall be provided for below alarms at the front panel of the ventilator; - Disconnect - Oxygen alarm - Battery failure and empty - Blocked breathing circuit (stenosed) - High pressure alarm	The ventilator should warn the user audibly and visually in the following situations. In addition, the upper and lower limits of all alarm values of the patient should be adjusted with the automatic alarm setting feature on the device. - Disconnect - Oxygen error - Air error - Battery failure - Blocked breathing circuit alarm - High pressure alarm	The item remains unchanged considering the needs of the Contracting Authority.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
				- High tidal volume alarm	
77	**TS**	**7.2.9**	Ventilator device must be light and easy to carry. Auto test button shall be available on the front panel of the device, and device shall be able to make control tests automatically.	The ventilator device is securely mounted to the transport incubator with the original mounting kit. The device should have an advanced system test screen and central system gases, electrical sensor, oxygen sensor and flow sensor, leak and valve tests. The user must be able to test that he / she is safe when working with the baby	The item remains unchanged considering the needs of the Contracting Authority.
78	**TS**	**7.2.10**	Ventilator shall meet include below specifications; Inspiration time: 0.25-2 sec Expiration time: 0.25-30 sec Oxygen concentration: 21-99% PEEP/CPA: 0-10 cmH2O Peak Inspiration pressure: 15-60 cmH20 O2 Flow: 0-10 lt/min. Air Flow: 0-10 lt/min	The ventilator must be adjustable in the following setting ranges Inspiratory Time: 0.1 - 2 sec Expiration Time: 0.1 - 29.9 sec Oxygen Concentration: 21 - 100% PEEP: 0 - 30 mbar Inspiratory Pressure: 4 - 60 mbar HFO Frequency: 5 - 20 Hz Frequency: 2 - 200 bpm	The item remains unchanged considering the needs of the Contracting Authority.
79	**TS**	**7.2.12**	Ventilator shall have manual inspiration button, and manual inspiration shall be provided to the patient in any mode at any time, if required. Also, front panel of the device shall include an analogue manometer, which shows the pressure that is applied on the patient even during manual respirations	Ventilator will have a manual inspiratory button and the patient will be provided with manual inspiration at any time. In addition, manual breaths should be displayed graphically on the device screen.	The item remains unchanged considering the needs of the Contracting Authority.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
80	**TS**	**7.2.13**	In-built oxygen monitorization shall be available on the ventilator, and rate of oxygen provided to the patient may be monitored. Oxygen monitor shall have an on-off button, and may be disabled, if required	The oxygen level set and measured on the ventilator screen should be monitored in real time. Oxygen test should be done automatically when the device is turned on. In addition, the user should be able to perform the oxygen test manually without disconnecting the device from the patient	The item remains unchanged considering the needs of the Contracting Authority.
81	**TS**	**7.2.15**	Humidifying device that provided with the ventilator shall be of the same brand with the offered ventilator. Humidifying device may be made active and inactive, if required, by the touch screen available on the ventilator.	The humidifier of the device should not be dependent on the circuit, nor should the humidifier be disabled during baby transport. Devices that have an internal humidification system and disable it will not be accepted.	The item remains unchanged considering the needs of the Contracting Authority.
82	**TS**	**7.2.17**	Accessories that shall be supplied with the ventilator device are as below; a. 10 (ten) units of single-use heated breathing circuits b. 1 (one) unit of test balloon c. 10 (ten) units of bacteria filters	Accessories that shall be supplied with the ventilator device are as below; a. 10 (ten) units of single-use heated breathing circuits b. 1 (one) unit of test balloon c. 10 (ten) units of bacteria filters d. Replacement Expiratory valve e. Flow sensor cable, f. Original mounting bracket	The item remains unchanged considering the needs of the Contracting Authority.
83	**App C**	**36.13**	Cervical Collar Set	Cervical collars are disposable and single use products. They do not have any spare parts. Is it possible to remove this product from Appendix C?	Please see the Corrigendum No: 1 to the Tender Dossier.

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
84	**App D**	**G.1 (Lot-3)**	Test report that the stretcher platform of stretcher of incubator complies with EN 1789 Test report that the stretcher of incubator complies with EN 1789	Is it enough to provide EN 1789 test certificate only for the stretcher platform and stretcher, or should we provide the test certificate of stretcher platform and stretcher with incubator fixed on it? (a test certificate for: incubator fixed on the stretcher, stretcher fixed on the stretcher platform, stretcher platform fixed on the ambulance, all 3 equipment in one certificate)	Please see the Corrigendum No: 1 to the Tender Dossier.
85	**App D**	**G.11 (Lot-3)**	Test report that the transport ventilator complies with EN 1789	Should we provide a transport ventilator or an incubator ventilator for Lot-3?	Please see the Corrigendum No: 1 to the Tender Dossier.
86	**App D**	**8.1.2**	Certificate that valves of oxygen cylinder complies with TS EN ISO 10297	Should we provide TS EN ISO 10297 certificate, or an equivalent international institute certificate also will be accepted?	Please see the Corrigendum No: 1 to the Tender Dossier.
87	**App E**		… PTS registration document shall be provided in the Tender Dossier for the following products, a declaration of out of scope shall be given for products that do not require registration. Missing documents/declarations will be rejected by the evaluation committee. …	A declaration of out of scope prepared by tenderers for the products which do not have to be registered in PTS system will be accepted, or should we provide the declaration of product manufacturer/ authorized distributor?	A declaration of out of scope prepared by tenderers or manufacturer or authorized distributor for the products, which do not have to be registered in PTS system will be accepted. Please also see the Corrigendum No: 1 to the Tender Dossier.
88	**App E**		… PTS registration document shall be provided in the Tender Dossier for the following products, a declaration of out	When should we submit documents showing that the products are approved, in the tender file or before contract signature?	A document showing that the products are approved (NDB printout) shall be added in to the

#	DOC	ART / ITEM (page #)	CLAUSE	QUESTION	ANSWER
			of scope shall be given for products that do not require registration. Missing documents/declarations will be rejected by the evaluation committee. …		tender file or it shall be asked before contract signature. Please also see the Corrigendum No: 1 to the Tender Dossier.
89	**App H**		For Lot 1: One piece of 4x2 Manual Transmission Diesel Panel Van Type Ambulance, for Lot 2: One piece of 4x2 Automatic Transmission Diesel Panel Van Type Ambulance, for Lot 3: One piece of 4x2 Automatic Transmission Diesel Panel Van Type Newborn Transport Ambulance as sample ambulance(s) should be delivered on 07.04.2020	If we are participating for all lots with the same brand and model of the vehicle, do we have to provide one sample ambulance for each lot, or one sample ambulance will be accepted for all 3 lots?	The sample ambulances to be submitted at the tender stage will be delivered separately for each lot. Because the requested vehicles are witness samples, the tenderer undertakes to produce the same ambulance exactly. When the lots are checked, the brand of vehicles may be the same, but there are differences in the transmission system and rear cabin equipment. Please also see the Corrigendum No: 1 to the Tender Dossier.